

## Appendix 3

### RESULTS OF THE SURVEY OF MEMBERS' EDUCATIONAL QUALIFICATIONS AND TRAINING NEEDS

#### Educational Qualifications of Informational Professionals ASA/RMAA Conference 2-5 September 2001

Question	Answer	Number	%	Comments
Professional qualifications?	Yes	92	79.3	*Based on 116 total responses
	No	24	20.7	
If yes, type of qualifications attained?	VET/TAFE Certificate	22		There were 92 'yes' replies. Most have more than one qualification.
	VET/TAFE Diploma	11		
	Bachelor Degree	68		
	Graduate Certificate	5		
	Graduate Diploma	21		
	Honours Degree	23		
	Post Graduate Diploma	27		
	Coursework Masters Degree	15		
	Research Masters	4		
	PhD	2		
	Other	2		ALIA Registration
Which qualifications are specific to information management?	VET/TAFE Certificate	16		
	VET/TAFE Diploma	4		
Question	Answer	Number	%	Comments

	Bachelor Degree	16		
	Graduate Certificate	3		
	Graduate Diploma	13		
	Honours Degree	nil		
	Post Graduate Diploma	24		
	Coursework Masters Degree	7		
	Research Masters	nil		
	PhD	nil		
	Other	2		
Will you upgrade your qualifications in next 5 years?	Yes	59	50.9	
	No	52	44.8	
	Possible	5	4.3	
If yes, which qualification will you study?	VET/TAFE Certificate	2		Some indicated more than one qualification.
	VET/TAFE Diploma	11		
	Bachelor Degree	3		
	Graduate Certificate	8		
	Graduate Diploma	10		
	Honours Degree	nil		
	Post Graduate Diploma	10		
	Coursework Masters Degree	16		
	Research Masters	11		
	PhD	2		
	Other	7		Includes 3 undecided
<b>Question</b>	<b>Answer</b>	<b>Number</b>	<b>%</b>	<b>Comments</b>

Participation in continuing professional development activities?	Conferences	111		
	Seminars	100		
	In-house training	63		
	Lectures	42		
	Professional association meetings	77		
	Reading professional literature	11		
	Other	11		
Professional association membership?	None	11		*Remaining questions based on 115 total responses
	ASA	64		Many are members of more than one association
	RMAA	68		
	ALIA	10		
	IIM	18		
	ARMA	1		
	Other	13		Includes ICA, SAA, ACA, PHA, SAA, PARBICA, AHA, AIIM
Years in information industry?	Less than 2 years	7	6.1	
	2 – 5 years	20	17.4	
	6 – 10 years	25	21.7	
	11 – 15 years	20	17.4	
	16 – 20 years	14	12.2	
	More than 20 years	29	25.2	
Employing agency?	Large government	61	53.0	
Question	Answer	Number	%	Comments

	Large non-government	9	7.8	
	Small government	38	33.0	
	Small non-government	4	3.5	
	Student	nil		
	Retired	nil		
	Other	3	2.6	
Age?	18 – 25 years	4	3.5	
	26 – 35 years	23	20.0	
	36 - 45 years	39	33.9	
	46 + years	49	42.6	
Gender?	Female	84	73.0	
	Male	31	27.0	

Qualifications and Professional Association Membership		Number	%	Comments
ASA (but not RMAA)	Have Qualifications	34	97.2	Based on 35 total responses – many have more than one qualification
	No Qualifications	1	2.9	
Name of Qualification	VET/TAFE Certificate	3		There were 82 qualifications for 34 'yes' replies. 1 specific to RM profession
	VET/TAFE Diploma	2		1 specific to RM profession
	Bachelor	30		4 specific to RM profession
Qualifications and Professional Association Membership		Number	%	Comments

	Graduate Certificate	2		2 specific to RM profession
	Graduate Diploma	6		5 specific to RM profession
	Honours	11		
	Post Graduate Diploma	17		12 specific to RM profession
	Coursework Masters	7		2 specific to RM profession
	Research Masters	3		
	PhD	1		
Plans to upgrade qualifications	Yes	17	50.0	Based on 34 total responses
	No	16	47.1	
	Maybe	1	2.9	
ASA (but not RMAA) - If upgrade, which course	VET/TAFE Diploma	2		There were 17 'yes' replies but some indicated more than one course or either/or.
	Graduate Diploma	3		
	Post Graduate Diploma	3		
	Coursework Masters	6		
	Research Masters	4		
	PhD	2		
	Other	2		
RMAA (but not ASA)	Have Qualifications	24	61.5	Based on 39 total responses
	No Qualifications	15	38.5	
Name of qualification	VET/TAFE Certificate	12	50.0	Based on 24 responses. 10 specific to RM profession
	VET/TAFE Diploma	7	29.2	4 specific to RM profession
	Bachelor	8	33.3	4 specific to RM profession
Qualifications and Professional Association Membership		Number	%	Comments

	Graduate Diploma	2	8.3	2 specific to RM profession
	Post Graduate Diploma	1	4.2	1 specific to RM profession
	Coursework Masters	2	8.3	2 specific to RM profession
Those with qualifications, plans to upgrade	Yes	17	70.8	Based on 24 replies
	No	6	25.0	
	Maybe	1	4.2	
Those without qualifications, plans to upgrade	Yes	3	20.0	Based on 15 replies
	No	11	73.3	
	Maybe	1	6.7	
RMAA (But not ASA) – If upgrade, which course	VET/TAFE Certificate	1		There were 20 'yes' replies but some indicated more than one course or either/or.
	VET/TAFE Diploma	4		
	Bachelor	3		
	Graduate Certificate	7		
	Graduate Diploma	5		
	Post Graduate Diploma	1		
	Coursework Masters	2		
	Other	2		
	Undecided	3		
ASA and RMAA	Have Qualifications	24	85.7	Based on 28 total responses
	No qualifications	4	14.3	
Qualifications and Professional Association Membership		Number	%	Comments
Name of Qualification	VET/TAFE Certificate	3		24 'yes' replies. Many had more than one qualification. 1 specific to RM

				profession
	VET/TAFE Diploma	1		
	Bachelor	23		5 specific to RM profession
	Graduate Certificate	2		2 specific to RM profession
	Graduate Diploma	5		4 specific to RM profession
	Honours	8		
	Post Graduate Diploma	9		9 specific to RM profession
	Coursework Masters	5		2 specific to RM profession
	PhD	1		
	Other	1		
Those with qualifications, plans to upgrade	Yes	12	54.5	Based on 22 replies
	No	10	45.5	
Those without qualifications, plans to upgrade	Yes	1	25.0	Based on 4 replies
	No	3	75.0	
ASA and RMAA – If upgrade, which course	Graduate Certificate	1		13 'yes' replies
	Graduate Diploma	2		
	Post Graduate Diploma	3		
	Coursework Masters	5		
	Research Masters	6		
Qualifications and Professional Association Membership		Number	%	Comments
Neither ASA nor RMAA (may be members of other associations)	Have Qualifications	9	69.2	Based on 13 total responses
	No Qualifications	4	30.8	
Name of Qualification	VET/TAFE Certificate	3		Based on 9 replies - 1 specific to RM profession

	Bachelor	7		
	Graduate Certificate	1		
	Graduate Diploma	4		2 specific to RM profession
	Honours	1		
	Post Graduate Diploma	1		1 specific to RM profession
	Coursework Masters	1		
Those with qualifications, plans to upgrade	Yes	12	54.5	Based on 22 replies
	No	10	45.5	
Those without qualifications, plans to upgrade	Yes	1	25.0	Based on 4 replies
	No	3	75.0	
Neither ASA nor RMAA – If upgrade, which course	VET/TAFE Certificate	1		Based on 8 replies
	VET/TAFE Diploma	3		
	Graduate Diploma	2		
	Post Graduate Diploma	1		
	Coursework Masters	1		

RMAA provided a list of 581 conference participants. Some participants were listed by organization; however, of those listed by name' 37.7% were male and 62.3% were female. This compares to 27% male and 73% female participants who completed a qualifications survey. There were 116 surveys completed. This represents 20.0% of total conference participants.

Professional association membership of those who completed survey forms and all conference participants are expressed in percentages. Note: 141 conference participants marked membership as 'unknown' or left the entry blank.

Association	Surveys (116)	All Participants (581)	Participants declaring membership (440)
RMAA	33.9 %	33.7 %	44.5 %
ASA	30.4 %	17.7 %	23.8 %

<b>Both</b>	<b>24.3 %</b>	<b>13.1 %</b>	<b>17.3 %</b>
<b>Non-Member</b>	<b>9.6 %</b>	<b>11.4 %</b>	<b>15.0 %</b>